60 Qs in exam, exam taken on 25th June 2018

1. User criteria for reading an article can be applied to

Both at article and knowledge base

1. Minimum role required to access LE events dashboards

sn\_hr\_le\_admin (Amit Doubt)

1. HR services are available to employed on portal via

HR Catalog

1. What options are available via “Create bulk “ module ( Mutli select ) ( DO REVIEW for additional options )
2. Upload file
3. Select a predefined user criteria
4. Filter HR Profiles
5. Filter User
6. Select HR Service (Amit not right)
7. DocuSign integration is aviable OOB

NO

1. With Langauge internalization, knowledge article translated version is linked to
2. On related list of “Translated version” of parent article

7)Life cycle event scope name via application picker

a) Human resources : Lifecycle events

8)Six Stages of SIM methodology

a) Initiate, examine , plan , create , transition , close

9) HR data packs are available for ( Best select )

a) Partners only (Partner Portal)

10) Properties for HR application are available under

a) HR administration >> Properties

11) Who can access properties of hr application

a) hr\_case\_core\_admin role users

12) Guided setup has following views

a) Category view

b) Task view

c) Configuration View

~~d) Glboal view~~

NOTE : Please go through guided setup for different options available on category view, task view and configuration view. There were additional two questions for what options available on what view

13) Lifecycle event activities can be reused

a) No, they cant be ( Activity has reference to activity set ), but if required “insert and stay” option can be used (Tricky question )

14) Where can hr templates be defined for hr service

a) On hr service

15) Assignment rules CANNOT use scripts

a) false

16) If workflows are not used for LE, how activities are triggered

a) Based on trigger conditions defined on activity sets

17) Hr criteria can be applied to

a) LE activity ( it has a reference field for hr criteria)

18) Services uses \_ to define web services written in XML

a) WSDL

19)SN uses below information to send OOB to third party

a) Change legal name

b) Leave of absence

c) Contact information

20) With encryption what happens

**a) Encrypted fields and attacmens are not avialle for indexing**

**b) Admin needs to assign a role against encryption context**

21) What is not translated

**a) Journal fields**

22) Text can expand or shrink upto \_ % with translation

a) 300 %

23) If no “ can read” criteria on knowledge article, who can read it

a) anyone with no role

24) User criterial can be applied using

a ) company

1. Users
2. Roles
3. ~~Skills ( wrong option )~~

25) Import knowledge article option is available if user

a) Satisfies “can contribute” user criteria